

Privacy Policy

1. Introduction

This Privacy Policy explains how Arnimex BVBA collects, uses, stores and protects personal data when you visit this website or contact us. We process personal data in accordance with the EU General Data Protection Regulation (GDPR) and applicable Belgian privacy laws.

2. Data Controller

Arnimex BVBA is the data controller for the personal data collected through this website. Contact details should match those published on the website.

3. Personal Data We Collect

We may collect your name, company name, email address, telephone number, postal address (where provided), IP address, browser and device information, enquiry details, and information collected through cookies and analytics technologies.

4. How We Collect Your Data

We collect data directly from you when you submit an enquiry or contact us, and automatically through cookies and similar technologies when you browse our website.

5. Why We Process Your Data

We process personal data to respond to enquiries, provide product information, improve our website, maintain security, comply with legal obligations and communicate with customers where appropriate.

6. Legal Basis

Depending on the activity, processing is based on your consent, the performance of pre-contractual measures, Arnimex BVBA's legitimate interests, or compliance with legal obligations.

7. Cookies

Our website uses necessary cookies and may use analytics or functional cookies. Non-essential cookies should only be placed after obtaining valid consent where required. Detailed information should be provided in a separate Cookie Policy.

8. Third-Party Service Providers

We may share personal data with carefully selected service providers such as website hosting providers, IT support providers, analytics providers and other processors who assist in operating the website. These parties only process data on our behalf under appropriate contractual safeguards.

9. International Transfers

If personal data is transferred outside the European Economic Area, Arnimex BVBA will ensure that appropriate safeguards are implemented, such as Standard Contractual Clauses or another lawful transfer mechanism recognised under applicable law.

10. Data Retention

Personal data is retained only for as long as necessary for the purpose for which it was collected or to comply with legal, accounting or regulatory obligations.

11. Security

Arnimex BVBA implements appropriate technical and organisational measures to protect personal data, including restricted access, secure systems, backups, software updates and other reasonable security controls.

12. Your Rights

Subject to applicable law, you may request access to your personal data, rectification, erasure, restriction of processing, data portability, object to certain processing activities and withdraw consent where processing is based on consent.

13. Automated Decision-Making

Arnimex BVBA does not carry out automated decision-making or profiling that produces legal or similarly significant effects on individuals unless otherwise stated.

14. Children's Privacy

This website is intended for business users and adults. Arnimex BVBA does not knowingly collect personal data from children.

15. Complaints

If you believe your personal data has been processed unlawfully, you may contact Arnimex BVBA or lodge a complaint with the competent Belgian Data Protection Authority.

16. Changes to this Policy

This Privacy Policy may be updated from time to time. The latest version will always be published on this website together with the effective date.